



GRANTLEY HALL DOG POLICY


- DOGGY DO'S & DON'TS -


Grantley Hall prides itself in extending the highest standards of hospitality and comfort to all guests, both two legged and four legged. The hotel is in a great location for exploring the surrounding area and as a destination in its own right.


Well behaved dogs are welcome at Grantley Hall – but there are a few rules for dogs (and their owners) to observe. Most importantly, we want dogs and their owners to enjoy their time here, however, we do kindly request that owners and their pets are considerate and respectful to other guests. The upkeep of the hotel and estate is also an important consideration.


Also, for Health and Safety reasons, we ask that dogs are kept on leads.


October 2019


 **BOOKINGS** – Must be made by telephone/email and the hotel will need to be informed in advance to enable a 'Rovers Requirements Form' to be completed. Dogs will only be accepted on a pre-booked basis. We regret that guests who arrive without advance notification of bringing a dog may not be accepted, due to a lack of availability of dog-friendly rooms.


 **AGE** – Dogs should be house trained and a minimum age of 1 year old (sadly no puppies allowed). Also, it may not be appropriate to bring elderly dogs or any dogs who have behavioural or incontinence issues.


 **BEDROOMS** – Two of the Fountain Wing bedrooms have been designated as dog friendly.


 **HOW MANY** - We allow a maximum of 2 medium sized dogs per bedroom.


 **CHARGES** - There will be a charge of £75 per dog per night for the first dog and £25 for a second dog; *(this is to cover cost of deep cleaning and an Ozone Air Clean; use of bedding/bowls/towels; welcome pack)*


 **PUBLIC ROOMS** - Dogs are allowed in the Norton Lounge and the outside terraces only.


 **BEHAVIOUR** - Dogs are not permitted on beds or other furniture. We respectfully ask owners to control their dogs at all times. We cannot allow aggressive behaviour or excessive barking from dogs.


 **BEDDING, BITS AND BOBS** - We provide a dog bed and blanket for your stay. We do suggest that guests bring the dog's own bedding as this will provide them with familiar smells and comfort.


 **LEAVING DOGS ALONE...** – Dogs should not be left alone in guest bedrooms for extended periods of time. We suggest that dogs are left in a crate so that they will be safe and secure. If you would like us to arrange a dog crate for your stay, this must be pre-booked in advance. *(Dog Sitting is also available subject to availability. Charges will apply and pre booking is strongly recommended).*

 **DOG FOOD** – We expect that many guests will bring their own food for their pets. However, for guests who don't want to travel with food, we can supply a selection of premium quality wet and dry food, as well as selection of home cooked items from the hotel kitchen. *(Must be pre-booked and charges apply)*

 **ESTATE** - There are large areas of estate land where guests are welcome to walk their dogs; however, the dogs must be kept on leads at all times. There are also two Public Footpaths that cross part of the estate also. (Extending leads available to borrow during your stay)

 **'TOILET ETIQUETTE'** - We would ask that owners clear up after their dogs; 'poop bags' are provided and there are dedicated dog waste bins in the grounds.

 **MUDDY PAWS** - There is a dedicated area for dogs to be washed off and dried after walks. A ready supply of towels is available.

 **DAMAGE** – We understand that accidents can happen, but the hotel reserves the right to charge for damage (for repair or replacement as required). Deep cleaning will also be charged as required.

- FACILITIES & SERVICES -



Welcome pack in room including a dog bed, bedding, bowl and lead



Doggy Dinners – dog food available (*additional charges apply*)



Torches, spare leads, specialist pet first aid kit, dog waste bins



Exterior facilities – dedicated 'Dog washing' area with hose and bucket.



Dog-in-room sign



Dog Sitting – pre booking service (*additional charges apply*)



Maps and walks on estate plus books of local walks