



GRANTLEY HALL

Terms & Conditions

These terms and conditions apply to all bookings made for treatments delivered by *Bloom Longevity Labs* at Grantley Hall. They contain important information about your treatment booking and we kindly ask that you read these carefully. If there is anything you would like to discuss regarding your booking or these terms and conditions, please don't hesitate to contact us.

Booking

To book your consultation or treatment with *Bloom Longevity Labs*, please email drlubna@grantleyhall.co.uk. Please note that bookings cannot be taken by Grantley Hall or the Three Graces Spa, however our team can provide information on the dates of the residency along with the treatment menu.

Consultation Form

Upon booking, you will be asked by *Bloom Longevity Labs* to complete a consultation form ahead of your treatment. Within the consultation form, please include any lifestyle factors and medical conditions to ensure Dr Lubna is able to tailor your treatment to your needs.

Payment

After you have confirmed your booking with *Bloom Longevity Labs*, you will be contacted by the Grantley Hall team for payment. Please note that payment is required 48 hours before your treatment. If payment is not made within this time then your treatment will be cancelled.

Cancellation

Our cancellation policy for individual treatments is 48 hours. After this time cancellations are non-refundable.

Contact

You can contact the Grantley Hall team by telephoning 01765 620070 or emailing hello@grantleyhall.co.uk. To contact *Bloom Longevity Labs*, please email drlubna@grantleyhall.co.uk.